

WARRANTY



Parking Energy Oy (Parking Energy), provides the following limited warranty on the materials of its charging equipment for electric vehicles ('Product(s)'): Quick Connector (Pole & Wall), T2Max (Socket & Cable), T2Solo, Schuko Smart Module, EV Charging Boxes, Heating box, T2Mini & QC Polebox..

Warranty coverage

Parking Energy warrants that the Products are free from defects for a period of two (2) years [with the exception of T2Solo three (3) years] from the date of delivery Ex Works (EXW) Parking Energy's warehouse (per the latest version of the Incoterms) ('Warranty Period'), unless Parking Energy and its direct customer ('Customer') explicitly agree otherwise in writing. Customer may assign and transfer the warranty, as set out in this document ('Warranty'), to its customers ('User').

Within the Warranty Period, Parking Energy will, at its sole discretion, repair or replace any component that fails in normal use at no charge to Customer for material and/or labour. Customer shall be responsible for any transportation costs to the Parking Energy factory or any other repair location indicated by Parking Energy and shall follow the warranty procedure described below.

Warranty Procedure

Failures may be reported by submitting a web form via email to Parking Energy (tuki@parkingenergy.com). In case of a failure of the Product(s) that cannot be solved remotely, Customer or Parking Energy service partner shall ship the entire Product(s) to an A, Parking Energy after submitting a request via email and receipt of respective instructions from Parking Energy or distributor. If the failure is covered by this Warranty, Parking Energy will repair or replace the Product(s) and ship it back to the Customer. However, custom duties and taxes, if applicable, shall be paid by Customer. If the failure is not covered by the Warranty (see exclusions below), Parking Energy will provide a quote for appropriate repair works. In case the Customer or User accepts the quote and places an order for the repair, Parking Energy will repair the Product(s), and send it back at the Customer/User's

expense and send it back at the Customer/User's expense. If the quote is not accepted, the Product(s) will be sent back unrepaired at the Customer/User's expense.

This Warranty does not apply in case of:

- (i) misuse or use of the Product(s) beyond its intended purpose,
 - (ii) external damage,
 - (iii) failures from the grid, the GPS/GPRS provider, distribution service operator, or power supply;
 - (iv) faulty (a) installation, (b) assembly/disassembly, (c) modification, or (d) configuration, by a party not assigned by Parking Energy for this task;
 - (v) faulty repair and/or maintenance of the Product(s) performed by an unauthorized party,
 - (vi) malfunction of an open charge point back office system;
 - (vii) use of non-approved attachments or non-genuine parts;
 - (viii) force majeure situations; or
 - (ix) activated residual current device (RCD) by the electric vehicle.
- Furthermore, damage to the electrical vehicle itself (including, but not limited to, broken electric vehicle charging cable or socket, tripping RCD, soft-or hardware problem in the converter) is never covered by this Warranty.

Governing law & Jurisdiction

Any dispute or claim arising out of or in connection with this Warranty shall be governed by and construed in accordance with the laws of Finland.